

Benefits

More than a helpdesk, the Ariba Best Practice Center provides the following benefits:

- Flexible, as-needed support tailored to your specific needs and projects
- Single, named point of contact who understands your unique situation
- Access to Ariba's world-leading commerce process and solution expertise and experience
- Proven processes and best practices for nearly all Ariba solutions
- Faster ROI from software initiatives

"Do More with Less" is part of the New Normal. The challenge is getting in front of it before it gets in front of you.

Recession or no, business commerce professionals like you are under increasing pressure to reach higher goals with fewer resources. But how do you increase savings, collaboration, and productivity without increasing costs?

Ariba has the answer: help your people get the most out of your business commerce technology. Ariba's business commerce solutions are proven to deliver tangible, bottom-line value for organizations of all sizes and industries, by:

- Saving \$65 million each day
- Cutting process and cycle times by 30 to 70 percent
- Improving compliance by four times
- Reducing document costs by \$70 to \$100 each

Capturing significant value, however, is not accomplished by just turning on a piece of software. To get the most from Ariba's business commerce solutions, organizations need to provide their employees with access to the right kinds of expertise, support, and knowledge.

Why Ariba Best Practice Center

Most companies are challenged by getting maximum value out of business commerce solutions due to a lack of:

- Skilled resources, as well as resource bandwidth, turnover, and learning curves
- Knowledge of advanced functionality
- Best practice knowledge and access to expertise
- Access to I/T resources to assist with downloads, upgrades, and more
- Internal understanding of program role and solution in the organization

Ariba addresses all of these challenges through the Ariba Best Practice Center. Best practices and access to process and strategy guidance expertise are at your fingertips with Ariba Best Practice Center resources experts in both the solution and business process. Structured, proven program planning will help you to understand how best to apply tools within your existing business process. And you'll overcome challenges relating to resource bandwidth, turnover, and learning curves through the scalable and agile resources accessible via the Ariba Best Practice Center.

You've invested a lot in your business commerce solution, so make sure it is a success. The Ariba Best Practice Center provides the fastest way to make the power of Ariba solutions work effectively within your organization. Get the support that you need today.

About Ariba, Inc.

Ariba, Inc. is the world's business commerce network. Ariba combines industry-leading cloud-based applications with the world's largest web-based trading community to help companies discover and collaborate with a global network of partners. Using the Ariba® Network, businesses of all sizes can connect to their trading partners anywhere, at any time from any application or device to buy, sell and manage their cash more efficiently and effectively than ever before. Companies around the world use the Ariba Network to simplify inter-enterprise commerce and enhance the results that they deliver. Join them at: www.ariba.com

Features

The Ariba Best Practice Center provides business commerce professionals with access to Ariba's process expertise to help achieve better results and enduring enablement from their SaaS solutions. The Ariba Best Practice Center leverages Ariba's best practices within each solution area to support the buyer's adoption and rollout.

The Ariba Best Practice Center provides:

- Strategic coaching and guidance
- Configuration coaching
- A named contact within the Ariba Best Practice Center
- Reporting guidance
- Access to the activity request provided through the Ariba account manager or the general Ariba Best Practice Center e-mail
- Hours of operation: 2:00 a.m. – 6:00 p.m. ET, Monday through Friday

Ready to Get Started?

To learn more, visit www.ariba.com/Services or contact your account executive or Ariba Consulting account lead.

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